



**COUNTY OF LOS ANGELES  
DEPARTMENT OF AUDITOR-CONTROLLER**

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J. TYLER McCAULEY  
AUDITOR-CONTROLLER

WENDY L. WATANABE  
CHIEF DEPUTY

July 3, 2007

TO: Supervisor Zev Yaroslavsky, Chairman  
Supervisor Gloria Molina  
Supervisor Yvonne B. Burke  
Supervisor Don Knabe  
Supervisor Michael D. Antonovich

FROM: J. Tyler McCauley   
Auditor-Controller

SUBJECT: **GROUP HOME PROGRAM MONITORING REPORT – OLIVE CREST  
TREATMENT CENTERS, INCORPORATED – BEAZER, FORECAST,  
IDA LEONA, MARKHAM, OLEANDER AND RICHMOND GROUP  
HOMES**

We have completed a review of Beazer, Forecast, Ida Leona, Markham, Oleander and Richmond Group Homes (Group Home or Agency) operated by Olive Crest Treatment Centers, Incorporated. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

Beazer Group Home is a six-bed facility, which provides care for girls ages 14-17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, Beazer Group Home was not providing services for any Los Angeles County children.

Forecast, Ida Leona, Markham, Oleander and Richmond Group Homes are each six-bed facilities, which provide care for boys ages 11-17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, Forecast Group Home was providing services for one Probation child and five Riverside County children. Ida Leona, Markham, Oleander and Richmond Group Homes were not providing services for any Los Angeles County children.

*"To Enrich Lives Through Effective and Caring Service"*

Olive Crest Group Homes are located in Riverside County.

### **Scope of Review**

The purpose of the Forecast Group Home review is to determine whether the Agency is providing the services as outlined in their Program Statement. Additionally, the review covers basic child safety and licensing issues and includes an evaluation of the Agency's Program Statement, internal policies and procedures, the child's case records, a facility inspection, and an interview with the Los Angeles County child placed in the Group Home at the time of the review. The interview with the child is designed to obtain his perspective on the program services provided by the Agency and to ensure adherence to the Foster Youth Bill of Rights.

Additionally, since Beazer, Ida Leona, Markham, Oleander and Richmond Group Homes are not providing services for any Los Angeles County children at this time, the monitoring review covers basic child safety and licensing issues and includes only facility inspections.

### **Summary of Findings**

Generally, the Agency is providing the services as outlined in their Program Statement. The Agency needs to address several deficient areas.

Forecast, Ida Leona, Markham, Oleander and Richmond Group Homes need to replace the carpet in the common quarters and in the children's bedrooms.

Forecast Group Home needs to repair the kitchen counters. The Group Home also needs to include all members of the treatment team in the development and implementation of the Needs and Services Plans and encourage and assist children in creating and maintaining photo albums/life books.

Ida Leona Group Home needs to maintain appropriate landscape in the back yard.

Attached is a detailed report of the review.

### **Review of Report**

We discussed our report with the Agency's management. In response to the recommendations made in the report, the Agency's management completed a corrective action plan (attached) which we approved. We thank the management and staff for their cooperation during our review.

Board of Supervisors  
July 3, 2007  
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If you have any questions, please contact me or have your staff contact Mike Pirolo at (626) 293-1110.

JTM:MP:CC:gfw

Attachments

c: David E. Janssen, Chief Executive Officer  
Patricia S. Ploehn, Director, DCFS  
Robert B. Taylor, Chief Probation Officer  
Donald Verleur, Executive Director, Olive Crest Treatment Centers, Incorporated  
Public Information Office  
Audit Committee

**Olive Crest Treatment Centers, Incorporated  
Beazer Group Home  
20051 B Vista Del Lago  
Perris, California 92570  
Phone: (951) 696-8500  
License Number: 336403863  
Rate Classification Level: 12**

**I. Facility and Environment**

**Method of assessment – Observation**

**Comments:**

Beazer Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

**Recommendations**

**There are no recommendations for this section.**

**Olive Crest Treatment Centers, Incorporated  
Forecast Group Home  
20051 Vista Del Lago  
Perris, California 92570  
Phone: (951) 686-8500  
License Number: 336403949  
Rate Classification Level: 12**

**I. Facility and Environment**

**Method of assessment – Observation**

**Comments:**

Forecast Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

Generally, the interior of the Group Home is well maintained. The common quarters are neat. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the carpet throughout the Group Home is stained and the kitchen counters are cracked.

Overall, the children's bedrooms are well maintained. The rooms are orderly and have age-appropriate personalized decorations. However, the carpet in the bedrooms is stained and dirty. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

**Recommendations**

**1. Olive Crest management:**

- a. Replace the carpet in the common quarters and in the children's bedrooms.**
- b. Repair the kitchen counters.**

## **II. Program Services**

**Method of assessment – Review of relevant documents and interviews**

**Sample size: One**

**Comments:**

The child meets the Group Home's population criteria as outlined in their Program Statement. The child was assessed for needed services within thirty days of placement.

The Needs and Services Plans (NSPs) are current, comprehensive, and include short and long term goals. However, all members of the treatment team are not included in the development and implementation of the NSPs.

Case files reflect adequate documentation to show that the child is receiving treatment services.

### **Recommendation**

- 2. Olive Crest management include the placement worker as part of the treatment team in the development and implementation of the NSPs.**

## **III. Educational and Emancipation Services**

**Method of assessment – Review of relevant documents and interviews**

**Sample size: One**

**Comments:**

The child is attending school. The child is provided with educational support and resources to meet his educational needs and is progressing satisfactorily in school. The Group Home's program includes the development of the child's daily living, self-help, and survival skills.

The child is provided with opportunities to participate in emancipation and vocational programs as appropriate.

### **Recommendations**

**There are no recommendations for this section.**

#### **IV. Recreation and Activities**

##### **Method of assessment – Review of relevant documents and interviews**

**Sample size: One**

##### **Comments:**

The Group Home provides the child with sufficient recreational activities and leisure time. The child is provided with opportunities to participate in planning activities. The child also participates in extra-curricular, enrichment, and social activities in which he has an interest.

The Group Home provides transportation to and from the activities.

##### **Recommendations**

**There are no recommendations for this section.**

#### **V. Psychotropic Medication**

##### **Method of assessment – Review of relevant documents**

##### **Comments:**

According to the Agency's management, there are currently no children taking psychotropic medications. This information is appropriately documented.

Children are aware of their right to refuse medication.

##### **Recommendations**

**There are no recommendations for this section.**

#### **VI. Personal Rights**

##### **Method of assessment – Interviews with children**

**Sample size: One**

##### **Comments:**

The child is informed about the Group Home's policies and procedures. The child reports that he feels safe in the Group Home and is provided with appropriate staff supervision. The child expresses satisfaction with the quality of his interactions with staff and reports that the staff treats him with respect and dignity.

The child reports that he is assigned chores that are reasonable and not too demanding. The child is able to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. The child is able to attend religious services of his choice.

The child reports that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behavior.

The child reports satisfaction with meals and snacks.

The child receives voluntary medical, dental, and psychiatric care.

### **Recommendations**

**There are no recommendations for this section.**

## **VII. Clothing and Allowance**

### **Method of assessment – Review of relevant documents and interviews**

**Sample size: One**

#### **Comments:**

The Group Home provides appropriate clothing, items of necessity, and the required \$50 monthly clothing allowance to the child. The child is provided with opportunities to select his own clothes. Clothing provided to the child is of good quality and of sufficient quantity.

The Group Home provides the child with the required minimum weekly allowance. The child spends his allowance as he chooses.

The Group Home provides the child with adequate personal care items. However, the child is not encouraged or assisted in creating and maintaining photo albums/life books.

### **Recommendation**

- 3. Olive Crest management encourage and assist all children in creating and maintaining photo album/life books.**



**Olive Crest Treatment Centers, Incorporated  
Ida Leona Group Home  
17460 Ida Leona Road  
Perris, California 92570  
Phone: (951) 696-8500  
License Number: 330911559  
Rate Classification Level: 12**

**I. Facility and Environment**

**Method of assessment – Observation**

**Comments:**

Ida Leona Group Home is located in a residential community. Overall, the exterior of the Group Home is well maintained. The front yard is clean and adequately landscaped. However, the back yard is not appropriately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Overall, the children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. However, the carpet in bedroom three is damaged. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

**Recommendations**

**1. Olive Crest management:**

- a. Provide appropriate landscape in the back yard.**
- b. Replace the carpet in bedroom three.**

**Olive Crest Treatment Centers, Incorporated  
Markham Group Home  
19998 Markham Street  
Perris, California 92570  
Phone: (951) 696-8500  
License Number: 330911329  
Rate Classification Level: 12**

**I. Facility and Environment**

**Method of assessment – Observation**

**Comments:**

Markham Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

Generally, the interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the carpet in the living room and hallway is damaged.

Overall, the children's bedrooms are well maintained. The rooms are orderly and have age-appropriate personalized decorations. However, the carpet in bedrooms two and three is damaged and stained. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

**Recommendations**

**1. Olive Crest management:**

- a. Replace the carpet in the living room and hallway.**
- b. Replace the carpet in bedrooms two and three.**

**Olive Crest Treatment Centers, Incorporated  
Oleander Group Home  
20351 Oleander Avenue  
Perris, California 92570  
Phone: (951) 696-8500  
License Number: 330908216  
Rate Classification Level: 12**

**I. Facility and Environment**

**Method of assessment – Observation**

**Comments:**

Oleander Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

Generally, the interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the carpet in the living room is damaged.

Overall, the children's bedrooms are well maintained. The rooms are orderly and have age-appropriate personalized decorations. However, the carpet in the bedrooms is damaged and stained. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

**Recommendations**

- 1. Olive Crest management replace the carpet in the living room and in the children's bedrooms.**

**Olive Crest Treatment Centers, Incorporated  
Richmond Group Home  
20025 A Vista Del Lago  
Perris, California 92570  
Phone: (951) 696-8500  
License Number: 336403699  
Rate Classification Level: 12**

**I. Facility and Environment**

**Method of assessment – Observation**

**Comments:**

Richmond Group Home is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

Generally, the interior of the Group Home is well maintained. The common quarters are neat. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the carpet throughout the house is stained.

Overall, the children's bedrooms are well maintained. The rooms are orderly and have age-appropriate personalized decorations. However, the carpet in the bedrooms is stained and dirty. There is adequate furniture, lighting, and storage space. Window coverings and window screens are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

**Recommendations**

- 1. Olive Crest management replace the carpet throughout the house as needed, including the children's bedrooms.**



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and preserving the family...  
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[www.olivecrest.org](http://www.olivecrest.org)

**DESERT COMMUNITIES**

50855 Washington St., Suite 251  
La Quinta, CA 92253  
1-800-550-CHILD (2443)

12402 Industrial Blvd., Suite F-1  
Victorville, CA 92395  
760-843-5427  
Fax 760-843-9327

**INLAND EMPIRE**

3050 Chicago Avenue, Suite 180  
Riverside, CA 92507  
951-686-8500  
Fax 951-686-8565

Oak Grove Campus  
24275 Jefferson Avenue  
Murietta, CA 92562  
951-677-5599  
Fax 951-698-0461

**LOS ANGELES COUNTY**

710 S. Victory Blvd., Suite 201  
Burbank, CA 91502  
818-563-2300  
Fax 818-563-2342

15545 Bellflower Blvd., Suite A  
Bellflower, CA 90706  
562-866-8956  
Fax 562-866-4158

**ORANGE COUNTY**

2130 E. Fourth St., Suite 200  
Santa Ana, CA 92705  
714-543-KIDS (5437)  
Fax 714-543-5463

**SAN DIEGO COUNTY**

1081 Camino Del Rio South, Suite 126  
San Diego, CA 92108  
619-291-9347  
Fax 619-291-9348

**NORTHERN CALIFORNIA**

911 Central Avenue  
Alameda, CA 94501  
1-800-550-CHILD (2445)

**NEVADA**

6148 W. Sahara  
Las Vegas, NV 89146  
702-221-6224  
Fax 702-221-9752

**PACIFIC NORTHWEST,  
MOUNTAIN STATES**

P.O. Box #302  
16409 SE Division, Suite 216  
Portland, OR 97236  
503-491-KIDD (5433)

515 116th Ave. NE, Suite 174  
Bellevue, WA 98004  
425-462-1612  
Fax 425-462-9268

3625 Perkins Lane, Suite 108  
Lakewood, WA 98499  
800-743-6783  
Fax 425-462-9268

12402 N. Division St., Suite 123  
Spokane, WA 99218  
509-468-0700  
Fax 866-866-1574

April 13, 2007

500 W. Temple Street Room 515A  
Los Angeles, CA 90012

Dear Greta,

Following is the revised information requested regarding our response to your most recent visit on September 26, 2006. If I can be of any further assistance please contact me at your earliest convenience.

Sincerely,

Jerome Smith  
Division Director



INDEPENDENT  
SECTOR



California Alliance  
of Child and Family Services



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Idaleona			
		Status	Prevention Plan
Facility Environment	& Carpet throughout House	Completing capital campaign to repair flooring. Due date 5-07	Monthly Facility inspections by Program Supervisor and reviewed by Division Director
	Backyard Landscaping	Has been re-seeded Continue to explore options	Monthly Facility inspections by Program Supervisor and reviewed by Division Director

Oleander			
		Status	Prevention Plan
Facility Environment	& Carpet throughout House	Completing capital campaign to repair flooring.	Monthly Facility inspections by Program Supervisor and reviewed by Division Director

Markham			
		Status	Prevention Plan
Facility Environment	& Carpet throughout House	Completing capital campaign to repair flooring	Monthly Facility inspections by Program Supervisor and reviewed by Division Director

Lyon			
		Status	Prevention Plan
Facility Environment	& Carpet throughout House	Funding has been secured. Installation 4-07	Monthly Facility inspections by Program Supervisor and reviewed by Division Director

April 13, 2007

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Richmond			
		Status	Prevention Plan
Facility Environment	& Carpet throughout House	Funding has been secured. Installation 4-07	Monthly Facility inspections by Program Supervisor and reviewed by Division Director

Forecast			
		Status	Prevention Plan
Facility Environment	Carpet throughout House	Funding has been secured Installation 4-07	Monthly Facility inspections by Program Supervisor and reviewed by Division Director
	Counter tops	Completed Cracks have been sealed	Monthly Facility inspections by Program Supervisor and reviewed by Division Director
Program Services	Needs and Service Plans	Completed Therapists have been trained/supervised to include placement worker in treatment planning.	Monthly audits of files by Treatment Coordinator Quarterly review of client MH files by Division Director et al.
Clothing and Allowance	Life books	Completed All LA clients to receive life books upon entry.	Monthly Facility inspections by Program Supervisor and reviewed by Division Director